



Dear Patients, Staff and Friends of Lexington Clinic,

The health and safety of our patients, employees and community is of the utmost importance to us. We continue to closely monitor the spread of COVID-19 (novel Coronavirus) and have activated our preparedness plan. We are also working closely with federal, state and local health agencies, including the Centers for Disease and Prevention (CDC), for guidance.

Beyond monitoring the situation, we are taking active measures to ensure the safety of all. These include:

**For Our Patients:**

- We have elevated screening questions for patients upon arrival to identify potential COVID-19 cases and manage their care.
- We have suspended all our community activities such as monthly classes, support groups and programs to avoid bringing groups of people in close proximity.
- We have restricted traffic of unnecessary personnel in all patient areas.
- We have created a page on our website where patients and community members can get latest updates on COVID-19, as well as tips and guides.

**In Our Facilities:**

- Our in-house cleaning and sanitization processes are comprehensive, with a continued emphasis on proper personal hygiene to include frequent hand-washing and proper use of sanitizers.
- We are also studying the availability of our supplies and potential substitutes and alternative sourcing.

**For Our Physicians and Employees:**

- We know that education is key and we are keeping our physicians and employees updated regarding COVID-19 on a daily basis.
- We have shared our Plan of Action with all of our team members in case they come in contact with a potential COVID-19 patient.
- We have suspended all non-essential business travel.

Health and safety are all of our responsibilities and we encourage you to practice safety measures at home and when you're out. Wash your hands with soap and water frequently and cover your nose and mouth with a tissue or your elbow if you have to sneeze or cough. Take measures to avoid unnecessary contact with large crowds and confined gatherings of people to help slow the spread of COVID-19.



We understand the vital role we play in our community and the value of our dedicated physicians and employees who staff and operate our healthcare services. We also understand that our patients want to know that we are taking the necessary precautions to help prevent the spread of COVID-19. We earn your trust one visit at a time and want to assure you that we will remain vigilant and at your service as always.

For the most current updates, please visit our website at [Lexingtonclinic.com](https://Lexingtonclinic.com). We also welcome you to engage with us through our website, social media channels and the patient portal.

Thank you for trusting us to do all we can at this time of uncertainty and concern.

Sincerely,

A handwritten signature in black ink, appearing to read 'Andrew H. Henderson' with a stylized flourish at the end.

Andrew H. Henderson, MD, CEO

Lexington Clinic