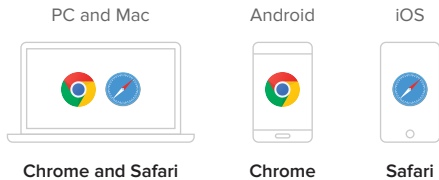
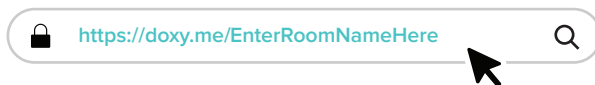


# 5 Steps to Check In for Your Video Visit

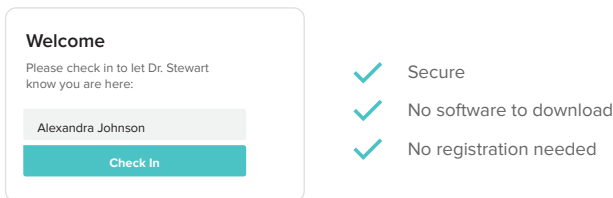
**1 Select Device**  
Use a computer or device with a camera and microphone.



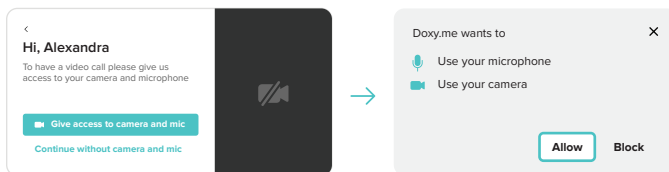
**2 Go to Provider's Room**  
You will receive a secure link from your provider for the telehealth visit with your provider's room information. Enter your provider's doxy.me room web address into the browser.



**3 Check In**  
Type in your name and click **Check In**.



**4 Enable Webcam and Microphone**  
Allow your browser to use your webcam and microphone.



Doxy.me is encrypted and HIPAA compliant

**5 You're In!**  
Wait for your provider to start the call.

### Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.

### Need Help?

If you need more assistance, don't hesitate to contact us!

Call  
**(844) 436-9963**

Send a message  
**support@doxy.me**