

PATIENT'S RIGHTS AND RESPONSIBILITIES

Patient's Rights:

Lexington Clinic is committed to providing patients with quality care.

- You have the right to considerate, safe, respectful and responsive care. You have the right to medical treatment regardless of your age, sex, race, religion, disability or national origin.
- You have the right to respectful consideration of your psychosocial, spiritual and cultural values, needs and preferences.
- You have the right to become involved in all aspects of your care.
- You have the right to discuss with your physician the available information about your condition and treatment options so you may understand the potential risks, alternatives, and possible results before making informed decisions about your treatment.
- You and/or your next of kin, speaking on behalf of, have the right to call for, and participate in, appropriate discussions of ethical concerns/issues. To arrange such discussions, speak with the nursing personnel caring for you or your loved one, or call the administration office at 859.258.4066.
- You have the right to refuse treatment to the extent permitted by law and be informed of the consequences of your refusal. In accordance with its philosophy, Lexington Clinic is opposed to, and will not cooperate in, suicide, assisted suicide, and/or active euthanasia. We encourage you to discuss end of life issues as well as a living will with your physician.
- You have the right to an explanation of treatments and procedures you are receiving, including the name of the physician who has primary responsibility for your care and the identity and status of professionals responsible for authorizing and performing treatments.
- You have the right to a reasonable response to your requests for any services within the available resources of Lexington Clinic and based on priority of need.
- You have the right to have reasonable attempts made by healthcare professionals and other staff to communicate in the language and manner you are accustomed to.
- You have the right to confidentiality of information relating to your care in either the form of discussions or written records.
- You have the right to security and personal privacy, including access to protective services (i.e. guardianship and advocacy services).
- You have the right to information from appropriate Lexington Clinic staff in all matters relating to charges for your services, payment of your bill, completion of insurance forms and explanation of utilization review procedures.
- You have the right to know rules and regulations that apply to your conduct and that of your family and your visitors while you are a patient at Lexington Clinic.
- You have the right to be provided with, upon written request, access to all information contained in your medical record.
- You have the right to be advised of participation in a medical care research program or donor program and to give your consent prior to participation in such a program. A patient may also refuse to continue in a program that they have previously given informed consent to participate in.
- You have the right to change providers if other qualified providers are available.
- You have the right to exercise your rights without being subjected to discrimination or reprisal.
- You have the right to voice grievances regarding treatment or care that is (or fails to be) furnished.
- You have the right to accurate information regarding the competence and capabilities of the organization.
- You have the right to use a pharmacy of your choice for dispensing of prescribed medications.
- You have the right to reasonable costs of care as demonstrated in: healthcare services rendered relative to needs; no duplication of diagnostic procedures; appropriate treatment frequency; use of least expensive alternate resources when suitable; ancillary services rendered consistent with need.

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Your Responsibilities:

Lexington Clinic is committed to providing patients with quality care.

- You have the responsibility to exercise your right to make informed decisions about your healthcare. This includes seeking and considering the information provided by your physician and other caregivers.
- You have the responsibility to follow treatment plans and instructions recommended by your physician. This includes your responsibility to ask questions when you do not understand the plan or instructions.
- You have the responsibility to report any changes in your condition to your physician and/or nurse.
- You have the responsibility to cooperate with the staff caring for you.
- You have the responsibility to provide, to the best of your knowledge, accurate and complete information about all matters relating to your health, any medications, including over the counter products and dietary supplements, and any allergies or sensitivities.
- You have the responsibility to consider and abide by the rules that apply to your conduct and that of your family and visitors while you are a patient at Lexington Clinic.
- You have the responsibility to follow Lexington Clinic rules and regulations, including respect for Lexington Clinic property and that of other patients.
- You have the responsibility to cooperate with appropriate Lexington Clinic staff to provide information for processing insurance and payment forms.
- You have the responsibility to contact a nurse or physician, or call administration, to receive answers to questions about your care at Lexington Clinic.
- You have the responsibility to accept personal financial responsibility for any charges not covered by your insurance.
- You have the responsibility to inform your provider about any living will, medical power of attorney or other directive that could affect your care.



**Lexington
Clinic**

Your doctors for life.